

## Clarification NOTE 05 dated – November 20, 2018

### **I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY PUBLIC RELATIONS OFFICE**

#### **Clarification on Education Credentials Verification procedure**

##### **(For all agencies/bodies/institutions)**

Dear Students,

In last two months University interacted with many foreign agencies, which are working in various countries for the Education Credentials Verification of documents issued by I.K. Gujral Punjab Technical University (IKG PTU). University is also receiving number of such communications from these foreign agencies.

Upon analysis of such facts related to these communications, University decided below mentioned steps for Education Credentials Verification of all agencies/ bodies/institutions:

- University will consider applications through STUDENT SUPPORT CENTRE <http://support.ptu.ac.in/> only. To apply for Transcripts, Verified copy of Detail Mark Cards (DMCs)/Degrees or any other documents Students/applicants are directed to apply online by visiting University's official website [www.ptu.ac.in](http://www.ptu.ac.in) or directly by visiting the link of STUDENT SUPPORT CENTRE <http://support.ptu.ac.in/>
- University will directly send the documents (Transcripts, Verified Copies of DMCs/Degree etc) to foreign agencies or any other agency/body/institution through Speed Post/Courier Services.
- Applicants have to opt for Speed Post/Courier during filling of his/her document application in online mode.
- Before dispatch, University will provide the same documents on its web portal <http://support.ptu.ac.in/default.aspx> so that agency can also verify documents in online mode.

#### **Important:**

- The students/applicants who are having Transcripts or any other documents related to Education Credentials Verification with them as hard copy sealed envelope are advised not to send these documents directly to foreign agencies or any other agency/body/institution on their own.
- Students can re-apply in online procedure/apply through online portal of STUDENT SUPPORT CENTRE as mentioned above or can submit their earlier issued/received documents at University counter (STUDENT SUPPORT CENTRE), Ground floor, Main Campus, Kapurthala along with applicable dispatch fee.
- University will dispatch all the documents directly to mentioned agency/body/institution's address in application submitted by the student/applicant.

## **Clarification on Education Credentials Verification procedure**

### **(Specific for WES)**

Dear Students,

I would like to share with you that WES is prepared to accept documents from I.K. Gujral Punjab Technical University for Credential Verification. The steps related to WES Education Credential Verification procedure are as follows:

- I.K. Gujral Punjab Technical University will attest and send verified copy of marks sheets/Transcripts or other required documents directly to WES in a sealed envelope that is signed or stamped across the back flap by an official of IKG PTU.
- WES will not accept documents sent directly by college, student or any third party agents etc.
- WES will verify all related documents at <http://support.ptu.ac.in/default.aspx> by using the student's roll number.
- The same instructions are also available on WES website <https://www.wes.org/required-documents/>

**Important:** The information related to cancelled or earlier applications may directly post their queries at WES query/customer care portal.

**SD/ –  
(PUBLIC RELATIONS OFFICE)**

**Clarification NOTE 04 dated Nov 10, 2018**

**I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY  
PUBLIC RELATIONS OFFICE**

**Clarification Update regarding WES**

**Date: 10-11-2018**

Dear Students,

In continuation of ongoing issue related to WES (World Education Services), we are reproducing the latest reply received from WES authorities through email on Wed, Nov 7, 2018 as below:

**“We are currently reviewing together with our IT Department. I am happy to inform you that we find the latest proposal encouraging and that we will get back to you with further details as soon as we finalize them.”**

This is just to inform you that IKG PTU is regularly in follow up with WES and after getting this email response, we are in best hope that WES will surely support us by resolving/re-start the process of Verifications of IKGPTU student’s credentials soon.

We are thankful to WES for their continuous cooperation in resolving this matter.

**-Sd-  
(Public Relations Office)**

**Clarification NOTE 03 dated Oct.22, 2018**

**I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY  
PUBLIC RELATIONS OFFICE**

**Clarification Update regarding WES**

**Date: 22-10-2018**

Dear Students,

In continuation of ongoing issue related to WES (World Education Services), below are the details of subject with current situation:

- In the last week of Sept. 2018, University came to know about rejection of Verifications of IKGPTU students by WES.
- University made official communications with WES through letter no. 3401 dated 27/09/18.
- Reply received on October 03, 2018. WES proposed to start (1.) Direct secure electronic transmission of documents from IKGPTU to WES or (2) to develop online verification of documents via a secure online portal.
- University accepted WES proposal no. 2 & developed a secure online portal within next three days.
- IT Team of IKGPTU completes its testing period on Oct.08 & shared its details with WES through letter no. 3692.
- **University finally shared USER NAME & PASSWORD of its secure online portal with WES on dated Oct. 16, 2018 through letter no. 3814.**
- **Received reply confirmation from WES that secure online portal is under review & they will respond over it within few days.**

From last few days by checking the worth of your enquiries, University is sharing this factual position with a great hope.

**We are in request with WES to re-start the process.**

**-Sd-  
(Public Relations Office)**

**Clarification NOTE 02 dated Oct.04, 2018**

**I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY  
PUBLIC RELATIONS OFFICE**

**Clarification Update regarding WES**

**Date: 04-10-2018**

Dear Students, In continuation of ongoing issue related to WES (World Education Services), this is to inform you that we (Team I. K. Gujral Punjab Technical University) got success to receive positive official communications from WES side. To re-start the verification of IKGPTU student's certificates/credentials, WES shared two fresh proposals with IKG PTU as per their upgraded system. Proposals are as below \_

- Direct secure electronic transmission of documents from IKGPTU to WES.
- Online verification of documents via a secure online portal.

Now, University's Examination Department started its job according to received proposals at par with WES upgraded system's requirement. We are in best hope of its re-start within next 10 to 15 days. To get update time to time kindly visit our website [www.ptu.ac.in](http://www.ptu.ac.in) regularly.

**- Sd-  
(Public Relations Office)**

## **Clarification NOTE 01 dated Sept.30, 2018**

### **Clarification on WES rejection issue**

Dear Students,

In concern of ongoing issue related with WES (World Education Services), we wish to share with you all that Punjab Technical University was established in 1997 vide PTU Act 1 of 1996 by Government of Punjab (India). In the year 2015, Govt. of Punjab (India) renamed University as I. K. Gujral Punjab Technical University. At present University is having more than 250 affiliated colleges and 1.5 Lakh students on roll studying in these different colleges.

University is a State of Punjab Government Establishment, approved by University Grant Commission (UGC), New Delhi and all the Engineering colleges affiliated with the University are approved by All India Council for Technical Education (AICTE), New Delhi.

Recently, some of our pass out students are sending communication to University authorities and complaining of "Rejection of their Verification Requests submitted to WES".

After getting these updates, University registered the issue over the website of WES [www.wes.org](http://www.wes.org) as no regional or country office of the said organization is available. University has also written to WES authorities. We also made communication through their social media networks like Twitter, Face book Messenger etc. Even the University has consulted Consulate General of Canada, Chandigarh Office. We recorded voice messages to their online support system. But till date we received only one communication that they have passed our information to their staff, authorities.

#### ***Against Twitter Communications by an applicant WES clarify as below\_***

***“Our evaluations teams make these decisions based on current education trends and research. We apologize for the difficulties this has caused and will make sure that if you have an application in process, you will be refunded.”***

At, this stage University has decided to approach WES Canada Office through our Canadian Contacts. Our Senior Dean level Officers are making best of their efforts to resolve this issue as soon as possible. University is also taking advice from Government’s legal or administrative high officials.

**Students, during our conversation with other students, we came to know that few other agencies are doing same thing. The names of these agencies are as below -**

- 1. Comparative Education Service**
  - 2. International Credential Assessment Service of Canada**
  - 3. International Qualifications Assessment Service**
  - 4. International Credential Evaluation Service,**
- Please try through these agencies, IKGPTU will consider it.**

During this unfortunate but resolving period please have trust to each others. Kindly avoid creating or posting rumours about University, Its credibility and its well recognized degrees. We have to win this situation by becoming strength of each other. Your support is our strength.

**Best Regards**

**Public Relations Officer (PRO)**